

BUSINESS AND CUSTOMER SERVICES PORTFOLIO HOLDER'S MEETING

TUESDAY, 20 FEBRUARY 2018

DECISIONS

Set out below is a summary of the decisions taken at the Business and Customer Services Portfolio Holder's Meeting held on Tuesday, 20 February 2018. Decisions made by the Portfolio Holder will be subject to call-in. Recommendations made to the Cabinet or to the Council are not subject to call-in. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

If you have any queries about any matters referred to in this decision sheet please contact Patrick Adams.

1. SHARED SERVICES UPDATE - APPENDICES TO FOLLOW

The Business and Customer Services Portfolio Holder:

- (a) **noted** the performance and progress of the Shared Services,
- (b) **endorsed** the 3C ICT Strategy and Roadmap at Appendices 1 & 2.

Other Options Considered: The Business and Customer Services Portfolio Holder considered amending the 3C ICT Strategy and Roadmap at Appendices 1 & 2.

Reason For Decision: To progress the various shared service projects.